

**Crystal Clear Solutions, Inc.**

8313 West Hillsborough Ave, Suite 460
Tampa FL 33615-3818
813-249-7754 * 813-243-1321 * 813-789-6640

Microsoft

**Windows Web
Hoster Program**

January 25, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530-0001

Dear Mr. Ashcroft:

Throughout the course of this litigation against Microsoft, there has been discussion about how unfair Microsoft is, and how best to legally strip it of its success by breaking it up as a company. Lost in this rhetoric is the effect that a Microsoft breakup would have on the hundreds of IT companies that depend upon the integrity and reliability of the Microsoft product line for their own business success, my own included.. Had this suit progressed through to its logical conclusion, and Microsoft been broken up as was anticipated, there would certainly have been serious repercussions throughout the IT industry. My business would have been one of the many forced into bankruptcy.

Fortunately, such will not be the case. This settlement at least has the benefit of forestalling any such drastic outcome.

The terms of the settlement provide for Microsoft to adopt a more flexible attitude and better policies regarding its OEMs and developers. Some of the terms appear to be harsh, but since both the Department of Justice and Microsoft have agreed to its terms, then I am hoping that this will end the litigation altogether. I am writing in support of the settlement's ultimate acceptance and hope that this entire suit can be put behind us.

Sincerely,

Christine Collins
President

FAX 813 243-1239

Website: www.CrystalClear.netEmail: SiteMaster@CrystalClear.net